J A Zimmer PO Box 75 Glenwood WA 98619

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer who strongly supports broadband competition.

Prior to my move here, I had Century Link and could not have been more disappointed at the poor quality, extremely expensive service.

I moved to a rural community with very few choices. Without Broadband competition we would have no options.

I found Century Link completely incompetent. After a considerable run around, their confusion on whether or not they even provided service in this area, I looked for other options and found Gorgenet.

Now I have affordable, state-of-the-art technology service. I couldnt be happier. My TVs, mobile phones, and computers operate flawlessly. I have excellent phone service.

Century Link never provided this quality. Century Link charged for services not rendered. I proved it to them and was told to pay a certain amount and the rest was dropped.

But they didnt keep their word. I paid the extra amount again the next month. I think I paid my closing bill three times before the threatening calls from the collection agency finally stopped.

Im on a fixed income and cant afford to waste my money. Im thrilled to be rid of Century Link.

I want to have broadband options always available. Competition offers more options, affordable prices and stops dead end, greedy companies like AT&T and Century Link from robbing me.

J A Zimmer